## MyEd BC Help

To successfully login to your MyEd BC Portal, here is how to get started:

It is recommended that you do not setup your account for the first time using a mobile device.

# Login from a home computer.





Please use the following to login: <a href="http://www.myeducation.gov.bc.ca/aspen/logon.do">http://www.myeducation.gov.bc.ca/aspen/logon.do</a>

# Your Login ID:

Student – firstname.lastname@student.sd73.bc.ca Parents – this is the email you provided to the school.

## **Login Tips:**

The Temporary Password: DO NOT copy/paste the password – the copy process sometimes adds a space. It MUST be entered exactly. It is case sensitive.

Criteria to reset a new Password must be followed:

- 8 minimum, 14 maximum characters
- 1 capital letter, 1 lowercase letter
- 1 number
- 1 special symbol or character: #, \$, !, or @
- Samples of acceptable password: Jan2019\$ or Welcome1#

Write your password down and keep it in a secure area for future reference!

#### If You Forget Your Password:

- 1. Enter your Login ID
  - Students this is your firstname.lastname@student.sd73.bc.ca
  - Parents this is the email you provided to the school (MyEd BC)
- 2. Click on "I forgot my password"
- 3. MyEd will email you a new temporary password.

Passwords are good for 90 days, at which time after a successful login you will be required to create a new password immediately.

Ten unsuccessful login attempts will disable your account and if this happens you will have to wait for it to be re-enabled. You will have to call the school office to request your account be reactivated. This may take a few days.

Need a password reset? Did not get an email with MyEd login information? Please contact the school office at 250-374-0861 for assistance.

Thank you.

