

I NEED TO ACCESS MY REPORT CARD BUT I CAN'T GET INTO MYEDBC...

# How To Reset Passwords In



To access your report card, head to the login page (<https://myeducation.gov.bc.ca/aspen/logon.do>) and use your SD#73 email address (firstlegal.lastlegalname@student.sd73.bc.ca) and password to access the site.

MyEdBC limits invalid login attempts before locking your account.

Stop trying after a couple of times so that you can still reset your password.

If you have forgotten your password, click this link to reset it.

In the **Password Reset** dialog that displays, enter your **Login ID** and **Primary email**, which are the same, (firstlegal.lastlegalname@student.sd73.bc.ca), then click the **Continue** button.

Enter the answer to your security question and click **Submit**. A green popup dialog will appear if you are successful.

You must change at least one character in your old password to reuse it.

It may take a while to arrive in your inbox, but you will receive a reset email from [sysadmin@myeducation.gov.bc.ca](mailto:sysadmin@myeducation.gov.bc.ca) with a temporary password to use.

Log in using the temporary password and you will then be prompted to change your password. Enter the temporary password, along with your new password twice, and click the **OK** button to finish.

How-To video available at: <https://youtu.be/WbtVa8QXEGQ>

I RESET MY PASSWORD SO I COULD GET INTO MYEDBC...

# Now How Do I Get My Email



Students in SD#73 use Zimbra to access their School District email account. The Username is comprised of your **first and last names separated by a period** (first.lastname). The default password uses your **District ID preceded by the letters sd** (e.g. sd1234567).

To get to your Zimbra email, head to;  
<https://student.sd73.bc.ca>

From: [sysadmin@myeducation.gov.bc.ca](mailto:sysadmin@myeducation.gov.bc.ca)  
To: your email address  
Subject: Reset MyEducation BC Password

Last name, First name,

This email has been sent because a request to reset your password has been made on Sun Oct 25 12:40:01 PDT 2015. Your temporary password is displayed below. You will be prompted to set a new password the next time you log in.

Username: your email address  
Password: a computer generated password

If you did not authorize this action, please contact your school office.

Sincerely,  
MyEducation BC System Administrator  
BC

The email for resetting your password will be similar to this, and should be sent **From:**  
**[sysadmin@myeducation.gov.bc.ca](mailto:sysadmin@myeducation.gov.bc.ca)**

If you have forgotten your password , it can be reset by SD#73 staff.

The staff member heads to <https://password.sd73.bc.ca:8443> and logs in with their OASIS username and password.

Once logged in, the staff person enters your **District ID number** and clicks the **Submit** button.

Then a page with **New Password** and **Verify Password** fields is displayed to permit the reset.